



Expense Management is part of the Customer Experience solution and integrates workflows between finance and administration staff through providing data on all voice, data and messaging used across the organization. This information identifies high-cost or high-traffic users.

Key Features:

Automates processes for:

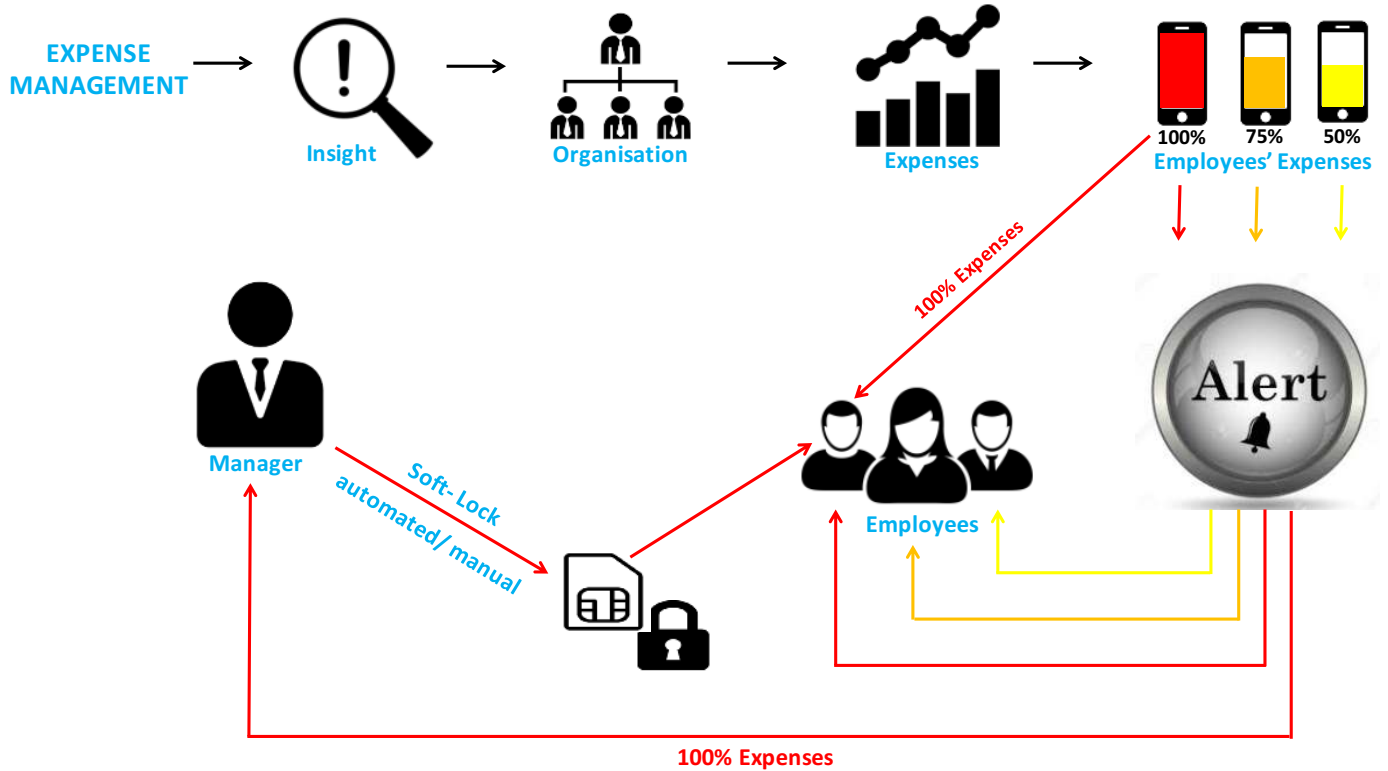
- ✓ Monitoring and measuring usage.
- ✓ Identifying billing inaccuracies.
- ✓ Approval, validation, allocation, distribution and recovery.
- ✓ Contract compliance and governance.
- ✓ Invoice approval, suspension and cancellation of services.

Benefits:

Allows the organization to manage and control their telecommunications spend within the company, both locally and internationally, through:

- ✓ Identifying cost cutting areas.
- ✓ Managing spend.
- ✓ Simplifying reporting.

How it Works:



About Adapt IT

Adapt IT is a leader in ICT (information and communication technology) market through the provision of turnkey solution to the Education, Manufacturing, Energy, Financial Services, Hospitality and Telecommunication sector, employing over 1000 technology professionals and servicing more than 10 000 customers in 40 countries.

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